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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm a consumer and I've had bad experiences with the huge internet companies and good ones with the smaller ones. It to me 15 hours to get internet installed when I tried to go with a larger company -- five techs to my house! I've had way better support and customer service through smaller companies. We need broadband competition!

Kayli Larkin